

## **INTEGRATED MANAGEMENT POLICY**

The Port of Vigo is undoubtedly one of the most important economic and service units of the Autonomous Region, whose vision is to be a model of competitiveness, efficiency and sustainability in all its activities, facilities and services.

Therefore, our projects and actions are oriented to be:

- A connected port, not only in terms of intermodal maritime transport facilities and infrastructures, but also through digitized industrial and logistic processes, information and communication technologies and management efficiency, a key connection link with the end user.
- An innovative port, integrated in an ecosystem of knowledge, transfer, R + D + I, entrepreneurship and differentiating commercial actions.
- A green port, which promotes the protection and conservation of the maritime and coastal environment, which makes responsible use of natural resources, and practices sustainability and energy efficiency.
- An inclusive port, focused on people and involved with the development of new professions, the productive cohesion of sectors linked to the sea, and actions of social innovation.

Our mission is to manage infrastructures and ensure the reliability of services to contribute to the competitiveness of its customers and create value for society, within a framework of blue growth.

The fundamental values of the Port Authority of Vigo are the quality of all its services, safety and health at work; respect for the environment; integrity and honesty in professional performance; and relations with stakeholders and continuous improvement in the integration of the port with the city of Vigo and other communities of its surroundings.

Within its strategic business framework, the Port Authority of Vigo's main objective as port manager is the development of a sustainable port management, aimed at achieving the full satisfaction of the users of the port and with the firm intention of complying with all its responsibilities towards their workers and society.

For the Directorate and Presidency of the Port Authority of Vigo the safety and health of its workers is a priority, and are aware of the great social impact of port activities. People are the most important value that guarantees our future, and therefore they must be qualified and identified themselves with the objectives of our organization.

Fully aware of its responsibility in protecting workers' health and the environment in which port activities are carried out, and without forgetting the commitment and the need to offer competitive and adequate services to its customers, the Port Authority of Vigo has developed an *Integrated System of Management of Quality, Environment and Safety and Health in the Work* establishing the following commitments:

- Provide users with adequate infrastructure with a high level of conservation and cleanliness that enables the proper development of activities carried out at the port.
- Provide users with the highest quality services, at the lowest possible cost and in accordance with the requirements and specifications established in current legislation, focused at providing at all times excellent public services and using the newest technologies available.

- Integrate prevention of occupational hazards into the company's policies, so that senior managers, technicians, department managers and workers assume the responsibilities they have in the matter, understanding that the job, to do it correctly, must be done safely.
- Apply in all processes carried out by the port the principle of continuous improvement and innovation.
- Encourage the motivation, participation, training and development of all members of the organization, in order to contribute to the success of our organization.
- Cooperate with Port companies and other Public Administrations in the prevention and fight against pollution of the port environment and respect for the environment, while integrating environmental considerations into the management, planning and management processes of the public port domain.
- Encourage studies and research related to environmental protection, energy efficiency and sustainable development, collaborating with other national and international entities, organizations or companies according to their competencies.
- With the firm intention of fulfilling the responsibilities to its workers and society, to subscribe and abide by the regulations imposed by Act 31/1995 of November 8, on Occupational Risk Prevention, its subsequent amendments and the regulations, as well as all applicable legal regulations and all other requirements that are subscribed in the field of prevention of occupational risks.

THE DIRECTOR

THE PRESIDENT

VIGO, MARZO 2017